

Getting Mail & Deliveries at OD

There are no mailboxes at OD. To receive mail (and packages) through the US Postal Service, you need to set up a mailbox at the Kure Beach post office at 237 Ft. Fisher Blvd. North. You can do this online. Use the PO Box # assigned to you as your mailing address. (The post office does not recognize our street addresses.) Then you must go to the post office to pick up your mail. You can access your box at any time. Packages and overflow mail must be picked up at the counter during business hours.

“Overnight” delivery services such as FedEx and store delivery trucks will deliver packages to your door. Our streets are marked on Google Maps and Mapquest. Use your “street address” with these companies (for example, 2205C Surfrider Circle).

However, make sure that these services provide complete “door-to-door” delivery on their trucks. (Check with customer service.) In the last few years, these services have partnered with USPS for something called “last mile” service. This means that the delivery service only delivers to the post office, and the post office is supposed to deliver the package the “last mile” to your door. But since USPS doesn’t deliver to OD, you must pick up these packages at the post office.

“Last mile” creates problems with both the delivery service companies and the post office. The delivery companies only recognize “street” addresses and will reject PO Box addresses. The post office only recognizes PO Boxes. You can put both addresses on your order form, but you still run the risk that one of these addresses is not recognized by the service’s computer and your package gets rejected or lost in the system.

The way around this is to use the post office’s street address as your mailing address. This format would be “237 Ft. Fisher Blvd. North, Unit # {your PO box #}”. Your package will be delivered and held for you at the post office. You must fill out a form (once) at the post office to use the post office’s street address.